

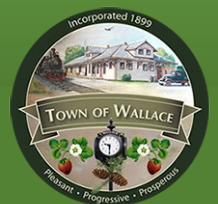
Wallace

North Carolina

Pleasant, Progressive, Prosperous!

Welcome to
Wallace!

316 East Murray Street Wallace, NC 28466
Phone: 910-285-4136 Fax 910-285-5135
mail@wallacenc.gov



Welcome to our Town!

We're glad you're here! It is an honor for me to introduce you to our historic town that was originally incorporated in 1873 as Duplin Roads and reincorporated in 1899 as Wallace. Our town was settled and grew along the tracks of the old Wilmington-Weldon Railroad, which was the community's lifeline for selling locally grown produce to northern markets. Because the railroad was such an important part of the economy of our area, Wallace was named in honor of Stephen Decatur Wallace who was Wilmington-Weldon Railroad's President at that time.

Today our town has grown a great deal from those original old railroad tracks, but residents and visitors continue to enjoy our beautiful and quiet residential areas, along with opportunities to shop in stores in the Commercial Historic District and in a multitude of businesses that have located in our continually expanding business districts. Our town leaders work aggressively to keep our community extremely progressive.

Wallace is a wonderful place to live and raise a family. You will find citizens here outgoing, with warm and friendly personalities, who are eager to welcome you to our community. Quality of life in our town is second to none. We have excellent schools, active churches and faith-based organizations, lots of opportunities for recreation, a growing economy, and resilient people who rally in times of need and who display a genuine sense of civic pride. We would welcome your visit. Once you are here, I know you will agree with me that there are many reasons to fall in love with Wallace.

Sincerely,

Jason Wells
Mayor



Frequently Asked Questions

How do I apply for services?

Complete the enclosed utility application and return to Town Hall. You may also download copy online at www.wallacenc.gov/finance-department/Utility Accounts & Billing

How do I pay my utility bill?

There are many ways to pay your Town utility bill. You can pay:

- By bank draft – never be late again
- Online at www.wallacenc.gov
- By mail to 316 East Murray Street Wallace, NC 28466
- Drop box at Town Hall
- In Person at Town Hall

How much are utilities?

The Town provides water, sewer, and curbside trash and yard waste collection services. Base rates are charged for water and sewer with an additional amount charged per 1,000 gallons used. Garbage rates vary based on the service – residential or commercial, you have. Utility rates are adopted July 1st each year as part of the annual budget. See the enclosed rate sheet for our current rates.

When is trash pickup?

Residential garbage is picked up on Tuesday each week. Commercial dumpster collection varies.

My trash wasn't picked up, who do I call?

All trash must be placed in the rollout container the Town provides you. If you need an extra rollout, contact Town Hall. Additional fees apply. If your container was missed and not emptied, contact Town Hall at 910-285-4136 or mail@wallacenc.gov to let us know and we will reschedule a pickup.

Does the Town offer recycling?

No, the Town no longer offers recycling services. The County offers recycling at all their solid waste convenience centers and is available to all County residents. The closest center to Wallace is located at 423 Butterball Rd Wallace, NC. Hours are Mon – 1:00pm-5:00pm Tues,Thurs,Sat 7:00am-5:30pm

Does the Town offer big trash pickup?

Yes. The Town provides a Big Trash Day quarterly on the first Thursday of February, May, August, and November. Items need to be at the curb by 6am. Check Town website for items we pick up.

Does the Town offer yard waste pickup?

Residential yard waste is collected each Thursday.

I've got a water leak, what do I do?

Leaks happen. Make the necessary repairs. Provide a copy of your repair bill to the Town's Billing department. An adjustment will be made to the sewer portion of your utility bill. *Only one adjustment per year is allowed.*



What are the Town's office hours?

Town Hall is open Monday-Friday 8:00am – 5:00pm. We are closed for the following Holidays: New Year's, Martin Luther King Day, Good Friday, Memorial Day, Independence Day, Labor Day, Veterans Day, Thanksgiving Day and Friday, Christmas Eve, Christmas, and day after Christmas

I've got an after-hours problem, who do I get up with?

There is always a public works staff member on call. Contact the police department at 910-285-2126 and provide them details of the problem, your location and contact information. They will dispatch the on-call employee to assist you with your problem.

How do I pay my Town property taxes?

Starting in 2021, the Town contracted with Duplin County to collect our property taxes. You will receive one tax bill with both County and Town taxes. Payments should go to the Duplin County Tax Collector.

I'm starting a new business in Town. Do I need a permit?

Congratulations! You'll need to complete a Town business registration form and pay fee. Additional permits may be required. Contact our planning department at 910-285-4136 or rfritz@wallacenc.gov and they will be happy to assist you and make sure you have what you need.

I'm building. How do I get a building permit?

Building permits are issued by the County. Contact Duplin County Building Inspections Department at 910-296-2124.

Where is the nearest Post Office?

The Town Post Office is located at 202 E. Southerland Street across the street from the Piggly Wiggly

Does the Town have a Park?

Wallace operates two parks – Clement Park and Farior Park at Boney Mill. Parks are open from sunrise to sunset.

Does the Town have a Library?

Yes. Our public library, Thelma Dingus Memorial Library is located at 409 W Main Street. Hours are Mon-Thurs 8am-4pm and Friday 9am-3pm

I've got a golf cart; do I need a permit to operate it within Town limits?

Yes, contact the Wallace Police Department at 910-285-2126 and they will walk you through what is required.

How do I rent a Town Facility?

The Town rents the Woman's Club and Train Depot as well as picnic tables and the Campbell Center. Contact Town Hall at 910-285-4136 or at mail@wallacenc.gov for more information.

When does Town Council meet?

Council meetings are the second Thursday of each month at 6pm in the Council Chambers located at Town Hall and are open to all citizens.



Contacts

Town of Wallace

<i>Town Hall</i>		910-285-4136	mail@wallacenc.gov
<i>Town Manager</i>	<i>Laurence Bergman</i>	910-285-4136	lbergman@wallacenc.gov
<i>Town Clerk</i>	<i>Jackie Nicholson</i>	910-285-4136	jnicholson@wallacenc.gov
<i>Wallace Police</i>	<i>James Crayton</i>	910-285-2126	jcaryton@wallacenc.gov
<i>Planning Dept.</i>	<i>Rod Fritz</i>	910-285-4136	rfritz@wallacenc.gov
<i>Public Works</i>	<i>Brent Dean</i>	910-285-2812	bdean@wallacenc.gov
<i>Parks & Recreation</i>	<i>David Bizzell</i>	910-285-2905	dbizzell@wallacenc.gov
<i>Library</i>	<i>Sharon Robison</i>	910-285-3796	srobison@wallacenc.gov
<i>Town Airport</i>	<i>Gage King</i>	910-285-6642	gking@wallacenc.gov
<i>Mayor</i>	<i>Jason Wells</i>		jwells@wallacenc.gov
<i>Mayor-Pro Tem</i>	<i>Wannetta Carlton</i>		wcarlton@wallacenc.gov
<i>Council Member</i>	<i>Jeff Carter</i>		jcarter@wallacenc.gov
<i>Council Member</i>	<i>Frank Brinkley Jr</i>		fbrinkley@wallacenc.gov
<i>Council Member</i>	<i>Francisco Rivas-Diaz</i>		frivas-diaz@wallacenc.gov
<i>Council Member</i>	<i>Jason Davis</i>		jdavis@wallacenc.gov

Duplin County

<i>Duplin County Tax Collector</i>	910-296-2112	www.duplincountync.gov
<i>Duplin County Building Inspections</i>	910-296-2124	www.duplincountync.gov
<i>Duplin County Solid Waste</i>	910-289-3091	www.duplincountync.gov
<i>Duplin County Sheriff's Office</i>	910-296-2150	www.duplinsheriff.com

Other

<i>Duke Energy</i>	800-777-9898	www.duke-energy.com
<i>Spectrum Internet/Cable TV</i>		www.spectrum.com
<i>Wallace Chamber of Commerce</i>		